

## MINUTES OF COO/SUPPORTERS CO-OPERATIVE BOARD MEETING

Edgeley Park  
Thursday 20th February 2025  
19:00

### \*\*Attendees:\*\*

- Gavin Bailey (COO, Stockport County)
- Steve Bellis (President, Stockport County)
- Dave Marchbank (Chairman, Supporters Co-operative)
- John Giles (Vice Chairman, Supporters Co-operative)
- Paul Thompson (Board Member, Supporters Co-operative)
- John Bilsbury (Board Member, Supporters Co-operative)
- Cath Shanley (Independent Secretary, Supporters Co-operative)

### \*\*Apologies:\*\*

- Dave Wetters (Board Member, Supporters Co-operative)

### \*\*Agenda Items\*\*

1. Danny Statue Lighting
2. Wrexham Ticket Tiering
3. Lease Situation
4. Away Day Ticket Collection
5. Away Day Ticket Sale Timescales
6. Stadium Expansion

### \*\*Discussion Points\*\*

#### 1. Danny Statue Lighting

- Rick Hinks will install a new timer.
- The statue will be lit from 12 PM to 12 AM once completed.

#### 2. Wrexham Ticket Tiering

- Olivia agreed to tier tickets based on 15, 10, and 5 games attended.
- Additional games may be considered.
- Playoff demand will be factored into the tiering system.

### **3. Lease Situation**

- Gavin has contacted Ken Knott for an update on the lease signing and will report back.

### **4. Away Day Ticket Collection**

- A trial will allocate one ticket window at Edgeley Park for collection until kick-off.
- The team will evaluate making this permanent.
- No option for collection at away grounds or e-tickets.

### **5. Away Day Ticket Sale Timescales**

- Gavin confirmed the away team controls allocation beyond the required 10% and release timing.
- The Co-op will investigate EFL rules for ticket issuance timing with the FSA.

### **6. Stadium Expansion**

- The club are working towards planning consent and will update the co-op and fan base in due course.

### **\*\*Other Business\*\***

#### **7. Stadium Deep Cleaning**

- Power washing, graffiti removal, and ongoing fan feedback are helping improve the matchday experience.

#### **8. Courtyard Toilets**

- Issue: No indicator if toilets are occupied.
- Gavin to investigate and report back.

#### **9. Efficiency of Half-Time Drink Service**

- Limited matchday staff hours affect training.
- Identified as an area for improvement.

#### **10. Loyalty Scheme Fan Survey**

- John will send survey results to Gavin for review.

### **\*\*Additional Items Discussed via Email\*\***

#### **Greek Street Roundabout Closure**

- Plans for communication to the fanbase – response from Gavin Bailey:
- The council and Network Rail have lots of messaging going out to the wider community.

- Mobile information boards have been installed around the area.
- We've updated the Stockport County Website (Attached).
- It's updated on the LED Boards and programme.
- We are also working on (& considering):
  - - CGI video
  - - Press release
  - - Asset pack: Digital, Social & LED

### **Friendly Bench Area**

- The Co-op utilising this space pre-home matches to have a presence at the ground – response from Gavin Bailey:
- Gavin supports the idea but suggests a walkthrough together before committing.
- The Stadium Manager will be involved in the planning.
- Dave Wetters and Cath Shanley met with Gavin Bailey at EP on 20th March 2025.
- Gavin agreed to come up with some options for consideration.

### **Family Stand Access**

- Bottleneck caused by the whole stand being full of home supporters – response from Gavin Bailey:
- At the last game (Charlton), a new process was trialled:
  - - Fan communication encouraging earlier arrival.
  - - Ambulance moved to courtyard to open two extra turnstiles.
  - - Created lanes and separated bag/non-bag searches.
  - - Gavin observed improvements personally between 12:00–12:30 (early kickoff).

### **Family Stand Proximity to Away Fans**

- Response from Gavin Bailey:
- Options are being explored to improve fan experience.
- Any announcements will be coordinated with broader stadium expansion communication.
- Gavin will keep the co-op informed when ready.

### **\*\*Meeting Adjourned\*\***

Next Meeting: TBD

*Minutes prepared by Cath Shanley*